

Hybrid Heating Upgrade

Supplied through ECO 4 Flex in the Cumberland area

AT A GLANCE ✓

Mrs S called Total Carbon Savings after seeing an online advert about heating improvements under the ECO 4 scheme. The scheme is aimed at improving the overall energy efficiency of a property for qualifying householders. Total Carbon Savings ran through the process step by step and installed a new renewable hybrid heating system and solar PV panels. The property went from an EPC rating of E to a B rating once the work was complete.

APPLICATION PROCESS ✓

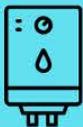
Total Carbon Savings received an enquiry from a resident within the Cumberland area. The applicant advised that they live in a rented property with inefficient electric storage heaters, and that they were interested in a new central heating system. After a brief conversation, the resident was advised that they qualified for ECO 4 Flex as someone within their household has a medical condition that is worsened by the cold. The applicant was asked to provide a signed letter from their General Practitioner that confirmed the medical condition. Once Total Carbon Savings were in receipt of the requested information, the application was submitted to Cumberland Council and approval for install was received within a matter of days.

CUSTOMER SAVINGS



The solar panels installed will save on average £545 per year

Source: Energy Saving Trust solar calculator
<https://energysavingtrust.org.uk/tool/solar-energy-calculator/>



The air source heat pump and combi boiler Hybrid heating system will save between £1,000 and £1,200 on average saving based on standard occupancy

Source: energy efficiency report recommendation

INSTALLATION PACKAGE ✓

- ✓ Air-Source Heat Pump
- ✓ New Condensing Combi Boiler
- ✓ New Smart Heating Controls
- ✓ 12 Solar Panels with monitoring system



CUSTOMER FEEDBACK



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We can't speak highly enough of all the people at Total Carbon Savings, from their initial contact, Connor, the central heating installation lads and the solar team. The whole process from start to completion was handled superbly and very professionally and the finished work is of a very, very high standard. Thanks to Paul and Connor for their contribution during the whole process, which has taken less than a week to complete.

B & L Cumbria

SOURCE: TRUSTPILOT/TOTALCARBONSAVINGS

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