

First-Time Central Heating

Supplied through ECO 4 in the Cumberland area

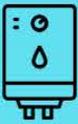
AT A GLANCE ✓

Mrs A called Total Carbon Savings after seeing an online advert about heating improvements under the ECO 4 scheme. The scheme is aimed at improving the overall energy efficiency of a property for qualifying householders. Total Carbon Savings ran through the process step by step and installed a new gas heating system with smart controls both centrally and throughout the house. The property's EPC rating increased from a G rating to a C rating once the work was complete.

APPLICATION PROCESS ✓

Total Carbon Savings received an enquiry from Mrs A. Mrs A explained they owned and live in a property heated by a gas fire in their living room. After running through some qualifying questions, it was established that Mrs A qualified for ECO. They then obtained permission to check with the Department for Work and Pensions via the Energy Savings Trust to confirm that a qualifying benefit was registered at the property, which meant they didn't need to ask for sensitive documentation from Mrs A directly. A free home energy efficiency survey was carried out, called a Retrofit Assessment, to establish the current energy efficiency rating of the property and what measures were suitable to be installed. Soon afterwards Total Carbon Savings installed a central heating system incorporating a new A rated boiler with new radiators and smart heating controls to both control the heating and hot water, as well as time and temperature controls to each room making each room further controllable.

ADVANTAGES OF NEW HEATING SYSTEM



Switching from gas fires to a new, energy-efficient gas central heating system can significantly reduce your energy consumption and lower your heating bills.

Modern central heating systems are typically much more efficient than gas fires, which means a greater percentage of the energy used goes towards heating your home. A gas fire can typically be 50% efficient, whereas a gas boiler can be up to 98% efficient. The Energy Saving Trust estimates that upgrading to an A-rated boiler could **save you up to £300 per year** on your energy bills.

Source: energy efficiency report recommendation

INSTALLATION PACKAGE ✓

- ✓ New Condensing Combi Boiler
- ✓ New Smart Thermostat
- ✓ New Dual Convection Radiators
- ✓ Thermostatic Radiator Valves



CUSTOMER FEEDBACK



Extremely pleased! Thanks Connor

Connor couldn't have been more helpful in securing funding for my new central heating system. There was a couple of hurdles I needed to overcome but Connor guided me through the process. Once approved, the work started within the week which involved insulating the roof. The wet system started a couple of days later and completed within two days! They worked Saturday to Sunday which was very helpful as I was available to be around. The tradesmen who came to fit the system were excellent. They were very friendly, professionally and their work was neatly done re-laying carpets and tidying up. I am so pleased to have had the work done by Total Carbon Savings.

SOURCE: TRUSTPILOT/TOTALCARBONSAVINGS

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